

**CALLAWAY ELECTRIC COOPERATIVE
SERVICE AGREEMENT FOR PREPAID METERING**

Member Name _____

Account Number _____

Mailing Address (if different) _____

Home Phone _____

Cell Phone _____ Text Available ☐ Yes ☐ No

Email _____

Preferred method(s) of notification: ☐ Text ☐ Email ☐ Call _____

I, the above named member, hereby voluntarily apply to participate in Prepaid Metering offered to members of Callaway Electric Cooperative (hereinafter called the "Cooperative"), and unequivocally agree to the following terms and conditions:

1. I agree to purchase electric service from the Cooperative pursuant to an Application for Membership and/or for Electric Service and agree to comply with all other applicable policies, agreements and the terms and conditions contained therein as they are now in effect and as may hereafter be amended.
2. I agree to make an initial minimum prepayment of \$50.00 to my Prepaid Metering account for future electricity use. Thereafter, I agree that any payment toward my Prepaid Metering account shall be in an amount of \$5.00 or greater.
3. Any deposit I have previously paid to the Cooperative will first be used to meet the Prepaid Metering Deposit. The remainder will be applied to my outstanding balance (if any) at the commencement of participation in Prepaid Metering, and any credit remaining after application of the deposit shall be applied to my Prepaid Metering account balance.
4. I authorize the Cooperative to transfer any outstanding balance to my Prepaid Metering account and agree that fifty percent (50%) of any payments made on my Prepaid Metering account in the future shall be applied to the outstanding balance until said balance is paid in full. Any fees/penalties (such as a returned check or meter tampering) shall be paid before any payments are applied to my Prepaid Metering account.
5. I acknowledge that as a participant in the Cooperative's Prepaid Metering program I will be subject to the following rates of service: Service Availability charge of \$1.77 per day and an Energy Charge of \$0.1566/kWh.
6. I understand that I will not receive paper billing statements or disconnect notices. Any notice from the Cooperative shall be pursuant to the preferred method(s) of notification I indicated above. As such, I understand that it is my sole responsibility to notify the Cooperative immediately of any changes to my contact information.
7. It is my responsibility to regularly monitor the balance on my account.
8. I understand that I will receive an alert via my preferred method(s) of notification when my Prepaid Metering account reaches a credit balance of \$_____.
9. I understand the Cooperative will immediately debit returned checks and denied credit card payments, along with any associated charges, to my account. Should this cause my balance to fall below zero (\$0.00), my service will disconnect immediately that day or the next business day. I understand I will be required to replace the check or credit card payment with cash, a cashier's check or money order.
10. I understand that if I apply for energy assistance, my account will be credited when the Cooperative receives verification of a pledge from the agency or charitable organization. If the pledge is cancelled for any reason, the amount of the pledge will be charged back to my account. If this causes my account balance to fall below zero (\$0.00), Cooperative will send me an alert and my service will be disconnected.

11. I understand that should my balance reach less than zero (\$0.00), my service will be automatically disconnected immediately or at the beginning of the next regularly scheduled working day during normal business hours regardless of the existence of severe weather, including extreme hot or cold weather conditions and regardless of electrical equipment that may be used in the home for medical reasons or the medical conditions of any inhabitant of the premises receiving electric service. Upon disconnection I understand that if I, or a member of my household, rely upon medical equipment powered by electric energy, I am completely responsible for procuring alternate electric power or timely re-establishing service from the Cooperative by adhering to the requirements for same set forth herein and in all applicable policies of the Cooperative.
12. Failure to receive notice by email, phone or text message so as to not be aware of impending disconnection will not exempt my service from disconnection.
13. Before my service will be reconnected, I will have to make a payment of sufficient amount to establish a positive balance on my account after payment of any negative balance owed upon my prepaid account. I understand that I can make real-time payments during normal business hours at the Cooperative's office, via the Internet, or via phone.
14. I understand that I may convert my account to monthly billing service at any time. At which time, the Cooperative will require full payment of the security deposit resulting from the ONLINE Utility Exchange Credit Report.
15. If my Prepaid Metering account is disconnected for any reason and I fail to establish a positive balance on my account within ten (10) days thereafter, my account will be closed and a final statement of account prepared. After the account is closed service may only be re-established by re-applying for membership and paying all applicable fees and deposits.
16. I understand the Cooperative reserves the right to remove my account from Prepaid Metering at any time, without consent or notification. The Cooperative reserves the right to modify or end this program at any time.
17. I, the undersigned HEREBY RELEASE, DISCHARGE, COVENANT NOT TO SUE, AND HOLD HARMLESS, the Cooperative, their respective agents, employees, assigns or representatives FROM ALL LIABILITY, CLAIMS, DEMANDS, LOSSES, OR DAMAGES CAUSED IN WHOLE OR IN PART BY my participation in Prepaid Metering.

I HAVE READ THIS AGREEMENT, FULLY UNDERSTAND ITS TERMS, AND UNDERSTAND THAT I HAVE SURRENDERED SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED IT FREELY AND WITHOUT ANY INDUCEMENT OR ASSURANCE OF ANY NATURE. I INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO THE GREATEST EXTENT ALLOWED BY LAW.
18. I understand that any tampering with the Cooperative's equipment will result in one or more of the following: immediate removal from Prepaid Metering, disconnection of service, payment of additional fees, and possible legal action.
19. I understand that if my Prepaid Metering account is discontinued or terminated, the Cooperative may transfer any unpaid balance to any other like-account I may have with the Cooperative or refer any unpaid balance to the Cooperative's third-party collection agency.

Member signature: _____ Date: _____